



COMMERCIAL

TIGER 2020 PRO

**TIGER**  
communications plc





COMMERCIAL

TIGER 2020 PRO



# TIGER

communications plc



**TIGER 2020 PRO** is the key to providing a powerful solution to voice traffic management, integration and billing in the commercial marketplace. With an extensive range of product features and functionality, **TIGER 2020 PRO** is pivotal to effective telecommunications network management.



**REAL-TIME IP LAN/WAN** connectivity for the collection of call data

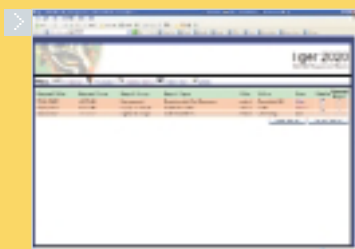
**REPORT FORMATS** including Adobe Acrobat PDF, Excel, Word and HTML

**EMAIL** capability for ad-hoc or automatic reporting

**WEB BROWSER** interface for network-wide reporting and directory look-up

**INTEGRATION** with external directory databases for one point of update

**INTEGRATION** with financial systems for transfer of departmental costs



## WHY THE TIGER 2020 CALL MANAGEMENT SOLUTION?

Integration with financial ledger systems for automatic transfer of departmental costings

Based on MySQL compliant database enabling deployment over Intranets, Extranets or the Internet

System status monitor with alert capability constantly monitoring data inputs

Secure multi-user administrative access through a simple Web browser interface



## INTEGRATION

Multi site collection via direct IP, FTP, ODBC, RS232 or dial-up connection

Integration with existing company directory database for single point of update

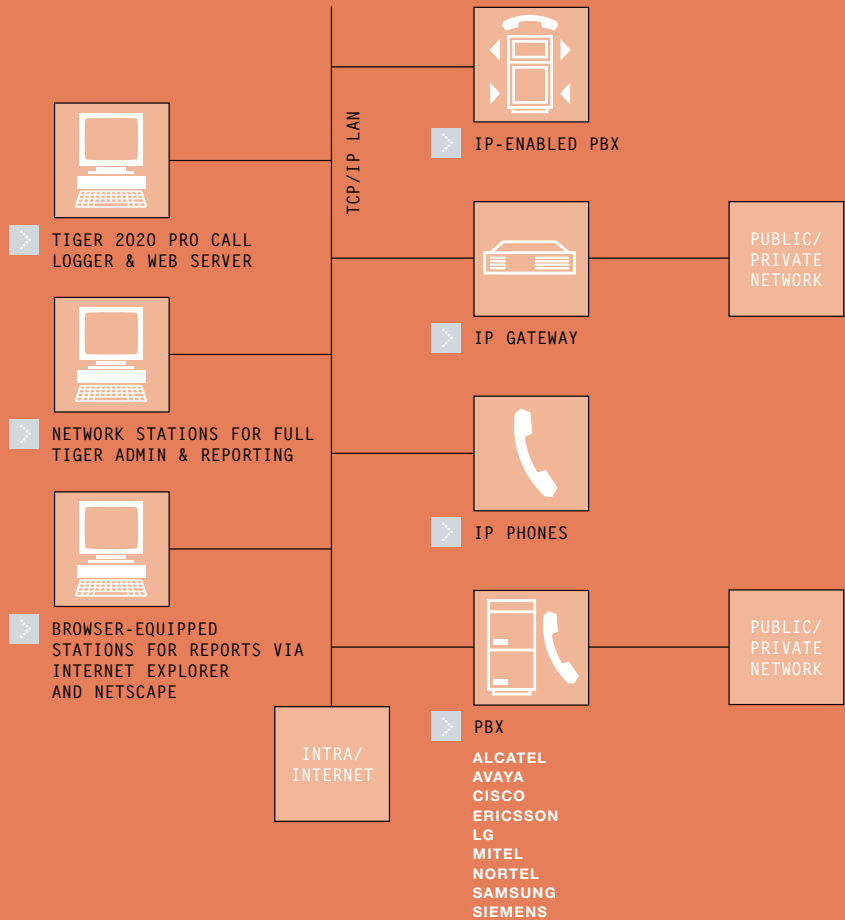


COMMERCIAL

TIGER 2020 PRO

# TIGER

2020 PRO ARCHITECTURE



## REPORTING

Fully configurable automatic reporting on a daily, weekly or monthly basis

Email capability either for ad-hoc reports or through automatic reporting

Extensive report formats including PDF (Adobe Acrobat), HTML, xls, csv, etc

Comprehensive internal directory database with user-configurable fields

Full management and traffic reporting for cost allocation and switch performance statistics

Comprehensive costing for alternative carrier analysis

Detailed call analysis with extensive call filtering capability

## THE TIGER 2020 WILL HELP YOU TO:

Allocate call costs and fixed costs to departments effectively

Identify cost savings by highlighting out of hours calls, calls to non-business numbers, etc

Monitor trunk occupancy, leading to savings by identification of under utilised lines

Assess alternative carrier costings, leading to potential cost savings

Plan effectively for the future by having the traffic statistics to assess future line requirements across the network

Highlight high spend and high usage areas of the company

Identify volume of calls to mobiles, often an area where extensive savings can be made

Streamline directory database updating through integration options offered by Tiger



COMMERCIAL

TIGER 2020 PRO

TIGER 2020 PRO

TIGER 2020 LE

TIGER ENTERPRISE DIRECTORY

INTEGRATION SOLUTIONS

FACILITIES MANAGEMENT

TIGER HOTEL PRO

TIGER HOTEL CUB

TIGER PMS

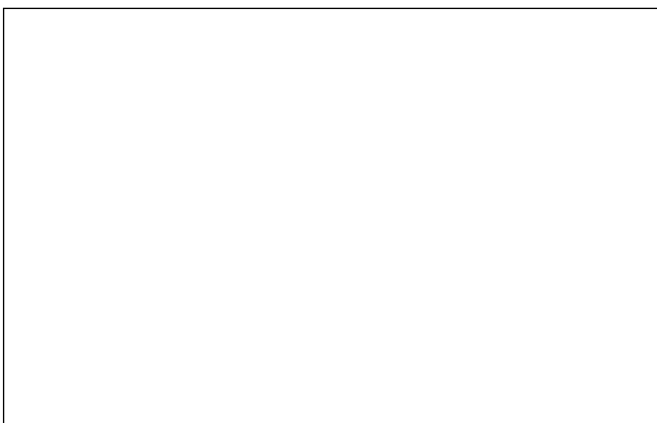
VOICE MAIL

HANDSETS

IN-ROOM INTERNET ACCESS



Distributed by:



**TIGER**

communications plc



77-79 Christchurch Road  
Ringwood  
Hampshire  
UK  
BH24 1DH

**TEL** +44 (0) 1425 891000  
**FAX** +44 (0) 1425 461484  
**E-MAIL** [sales@tigercomms.com](mailto:sales@tigercomms.com)  
**WEBSITE** [www.tigercomms.com](http://www.tigercomms.com)